

Protecting what's important to you...



Securing today and tomorrow

Social Security is committed to protecting your personal information and your benefits. Impersonation phone scams are increasing. Don't be fooled. Follow these tips to protect yourself.

Phone Scam Allegation Trend

30,592 ↑

Allegations received in December 2018.
More than all allegations received in the last 14 months.



What to look out for



An automated call saying your Social Security number has been "suspended for suspicion of illegal activity" and asking you to contact them to resolve the issue.



Calls "spoofing" Social Security's phone number.



Callers using threatening language, such as arrest or other legal action.



Any call asking you to provide credit card information or to add money to gift cards.

Be Alert

- We may call in some situations, if you have ongoing business with us.
- Social Security will **never**:
 - » Threaten you for information.
 - » Promise a benefit increase in exchange for personal information.



Be Active

- If you receive a questionable call from someone claiming to be us, just hang up.
- Report suspicious calls or emails online at oig.ssa.gov/report or by calling **1-800-269-0271**.
- Learn more to protect yourself at identitytheft.gov/ssa

